

# How A Transfer Agent Can Enhance Issuer and Shareholder Satisfaction.



A transfer agent that delivers efficient and seamless shareholder operations support plays a crucial role in the maximization of shareholder value. When relationship management and shareholder services support teams have a high-touch, collaborative approach, this can enhance issuer and shareholder satisfaction. For over 95 years, EQ has been a trusted operations advisor to companies large and small with our Transfer Agency services. As your trusted advisor, we'll deliver expert guidance with a collaborative, consultative and high-touch approach that drives your business.

## High-touch Collaboration



Consultative, collaborative and high touch approach to support your business goals and your critical transfer agent service needs.

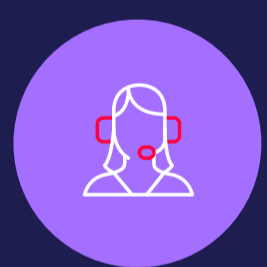


Enhanced satisfaction

### Benefits to Issuer



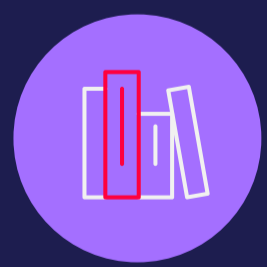
Seamless execution of transactions, \$264+B U.S. dividends paid annually\*



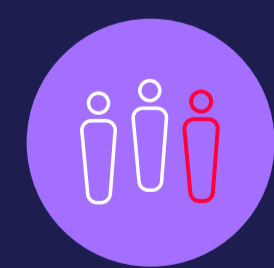
Support for corporate actions, dividend disbursement and DSPP/DRIPs, 500+ corporate actions performed annually\*



Stronger communication with stakeholders



Issuer & shareholder recordkeeping, 99.2% processing accuracy in the U.S.\*

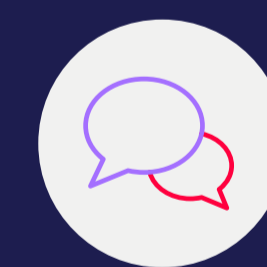


Dedicated relationship manager and enhanced operational efficiencies



Seamless execution of your AGM, over 7,500+ annual meetings analyzed\*

### Benefits to Shareholder



Consistent communication during annual or special meetings



Experienced shareholder support, 90% first-call resolution\*



Shareholder portal allows for 24/7 access to securely manage accounts and perform transactions



Robust support for dividend payments, voting processes



Access to information needed for transactions



Ease of share transfer

\*Based on EQ Proprietary Data, 2024

Contact an expert today

Email: [newbusiness@equiniti.com](mailto:newbusiness@equiniti.com)

Visit: [equiniti.com/us/public/transfer-agent-services/](https://equiniti.com/us/public/transfer-agent-services/)



EQ are specialists in helping you better understand and manage the ownership of your company through critical events across the corporate lifecycle. As trusted advisors, we provide strategic insight and operations expertise through our core business units in Private Company Services, Transfer Agent Services, Employee Plan Solutions, Proxy Services and Bankruptcy. Globally we serve 6,700 clients (49% of the FTSE 100 UK and 35% of the S&P 500), with over 40 million shareholders, through 6,500 employees in 5 markets around the world.

Transfer agent, plan administration, indenture trustee, and other services requiring the exercise of trust powers are provided through Equiniti Trust Company, LLC, a New York limited liability trust company. © 2024 Equiniti Trust Company, LLC. All rights reserved.